Staff Recognition Enhancements webinar, February 22, 2017 – Q&A

Service Anniversary Information and Notifications

Q1. Is it possible to send a copy of the service anniversary notification to the human resources generalist as well as the manager?
A1. Yes, we will investigate the possibility of adding this capability.

Q2. In what system of record is an honoree’s anniversary date stored?
A6. The anniversary date is currently pulled from a query on both the Oracle and Workday databases. In the future, the anniversary date will be stored in the staff member’s record in Workday.

Recognition Wall of Honor

Q3. Can a manager create a Recognition Wall for their staff member after the honoree’s service anniversary date?
A2. No, the Recognition Wall must be created prior to the anniversary date.

Q4. If an honoree doesn’t go to the gift website to order a gift, is there a way for them to still receive their wall of recognition?
A3. Yes, they can receive their congratulatory messages in an e-mail. We will research adding this functionality.

Q5. Is the address book in the Recognition Wall editor linked to Outlook?
A4. It is not linked at this time but we will research whether this is possible to enable.

Q6. Is it possible for someone outside of Yale to write a post on an honoree’s Recognition Wall?
A5. No, the website is secure and designed for use within the Yale community.